Need help logging into myClackamas?

1. Go to **my.clackamas.edu**.

- Click "Can't access your account?"
- Follow instructions to reset your password Note: If you don't know your CCC email address, or if you get a message saying that you haven't registered for password reset, proceed to the next step.
- **2.** Still not working? Contact the **HS Connections office**.
 - **Email**: hsconnections@clackamas.edu to request a password reset. Please include your name and birth date in the request.



Enabling Password Reset

- 1. Once you have received your login information (including temporary password), log into myClackamas here: my.clackamas.edu.
- 2. After you log in, click on **Student Email**.

> myClac	kamas		
		tamas ity College	Students
	Student News		Upcoming Dates
	SNAP Training and Employment Program Drive-thru job fair July 14	+ +	Current Summer Term Balance Due or Fee Applied 2 3 3 4 4 4 4
	Earn tuition waivers as a peer assistant! Chromebook rentals and returns for summer term	+	Summer Term Last Day Change Grade Option Summer Term Last Day Of The Term
	Weigh in on our Strategic Plan Register now, win BIG!	+	Fall Term Last Day to Add w/o Consent

3. You should then see a page that looks like this. Click Next.



4. Select at least one of the options listed for authentication by clicking **Set it up now**. Generally, setting up an Authentication Email (i.e. personal email address) is the easiest option.



5. Follow the instructions to set up your authentication method. If you choose the Authentication Email method, you will receive a verification code in your email, which you will need to type in.

Verify your email address
Thanks for verifying your account! Your code is: 307050
Sincerely, Clackamas Community College
This message was sent from an unmonitored email address. Please do not reply to this message.

6. Once you finish setting up your authentication method, you will be able to reset your password in the future.